

WHAT IS EACH AWARD MARKED ON?

Lifetime Service Award

This award recognises dedication to enriching the radio/wireless communications industry through years of service and the education and mentoring of colleagues.

- Demonstration of leadership **10 POINTS**
- Learning and knowledge sharing **15 POINTS**
- Promotion of the NZ radio communications industry **10 POINTS**
- References to prove superior and sustained commitment to NZ radio industry **65 POINTS**

Total 100 points

Project Excellence

This award recognises excellence in engineering and project management and acknowledges innovative projects. It highlights the importance of professional engineering and project management in achieving high performance in projects.

- Project objectives defined and met with innovative solutions **35 POINTS**
- Meets budget and schedule objectives of Customer needs **15 POINTS**
- Responsiveness **15 POINTS**
- Usefulness of the project outcome to the wider community and industry **10 POINTS**
- Exceeds operational performance on completion **10 POINTS**
- References **15 POINTS**

Total 100 points

Silver Shield

This award is open to all RFUANZ members in relation to all physical, psychological, and environmental health and Safety

- Innovative solutions that demonstrate they meet customer needs **45 POINTS**
- Responsiveness **10 POINTS**
- Customer satisfaction **10 POINTS**
- Integrity **10 POINTS**
- Resourcefulness **10 POINTS**
- Testimonials **15 POINTS**

Total 100 points

Excellence in Customer Service

This award is open to all RFUANZ sales professionals who consistently meet sales targets, have a flair for developing new business relationships and provide outstanding sales support to their customers.

- Continuous contribution to the maintenance and growth of customer relationship **45 POINTS**
- Understanding the customers' requirements **10 POINTS**
- Customer satisfaction **10 POINTS**
- Integrity and delivering on the promise **10 POINTS**
- Long term customer relationships **10 POINTS**
- References **15 POINTS**

Total 100 points

Rising Star

The award is designed to recognise those who are undergoing an apprenticeship or training within the industry. They show promise, enthusiasm and a willingness to learn. These individuals are the future of our industry & are passionate about wireless communications.

- Effective team participation & a willingness to learn **15 POINTS**
- How the apprenticeship/Traineeship is assisting in employment, career and training plans **15 POINTS**
- Commitment – good timekeeping and attitude **10 POINTS**
- Adding value – the use of initiative to improve workplace processes and/or quality **20 POINTS**
- Personal development – how the apprentice/trainee has benefited from his/her training in terms of maturity and workmanship **25 POINTS**
- References **15 POINTS**

Total 100 points

Outstanding Professional

This award is open to all employees of the radio related industry, to recognise those individuals who enhance a company culture, consistently work hard to achieve exceptional results, who go above and beyond their call of duty and who are a pleasure to work with. This award recognises those employees whose positive contribution and impact to the business is undeniable.

- Exceeds expectations **25 POINTS**
- Results driven **20 POINTS**
- Enhances company culture and reputation **25 POINTS**
- Has a good work ethic **15 POINTS**
- References **15 POINTS**

Total 100 points